

SUBJECT: **BTEC First Hospitality**



QUALIFICATION: BTEC First Certificate

QUALIFICATION LEVEL: LEVEL 2

QUALIFICATION TYPE: BTEC

AWARDING BODY: Edexcel

DESCRIPTION

The hospitality industry consists of a wide range of organisations, all of which benefit from employees with appropriate training and qualifications. The BTEC First Certificate has been designed to equip learners interested in working in the hospitality and catering sector with an understanding of its key elements, in preparation for either entering employment or progressing to further studies.

WHAT WILL I LEARN?

The **BTEC First Certificate in Hospitality** course is a lead in course to a vocational career in the hospitality industry. The course is an assignment based qualification with the emphasis being on a basic introduction to the hospitality industry. The units that are being covered are:

- **Exploring the Hospitality Industry** where you explore the different areas of the hospitality industry, and their products and services. Learners will also have the opportunity to explore job roles within the industry.
- **Customer Care** introduces learners to the principles of customer care and the part employees play in retaining existing customers and attracting new ones.
- **Healthy Lifestyles** where you develop a range of practical skills and also look at menu design and what a healthy lifestyle is.

Students will also undertake a week's work experience, essential for the completion of the customer care unit.

The course is the equivalent of two GCSEs at grades A*-C.

HOW WILL I BE ASSESSED?

The course is assessed with a pass, merit or distinction

All three units of work are pieces of coursework. In order to pass the units it is necessary to at least complete the pass criteria. The teacher will regularly mark and provide feedback to ensure you are given every opportunity to achieve this.

WHAT ARE THE COSTS?

It is expected that students will provide ingredients for practical activities.

LEARNING METHODS

- Realistic working environment
- tutorials
- group based activities
- private study
- demonstrations
- practical activities

FUTURE OPPORTUNITIES?

On completion of this qualification students may consider progressing onto other Further Education programmes' at First Diploma or NVQ level in related vocational subjects. Some may choose to progress to A level Food Technology Alternatively; successful students may seek employment in a variety of sectors related to Hospitality, Travel & Tourism.